

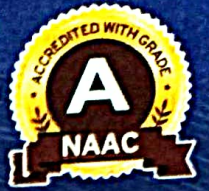


# ST. ANN'S COLLEGE FOR WOMEN

(A Catholic Christian Minority Institution, Affiliated to Acharya Nagarjuna University)

Approved by AICTE, New Delhi, Recognised by - UGC (2F) New Delhi.)

Amaravathi Road, Gorantla, GUNTUR - 522 034. (A.P.)



## GRIEVANCE REDRESSAL COMMITTEE

The Grievance Redressal Committee has been constituted for the academic year 2024-25 with the following members:

S.No	Name	Designation	Department	Role
1.	Dr.G.Radhika	Associate Professor	MBA	Convener
2.	M.Usha Rani	Associate Professor	MCA	Co-Convener
3.	B.Usha Rani	Associate Professor	BCA	Member
4.	G.Vani	Assistant Professor	MCA	Member
5.	P.Anitha	Assistant Professor	BCA	Member



  
PRINCIPAL  
St. Ann's College for Women  
GORANTLA, GUNTUR-522 034



# ST. ANN'S COLLEGE FOR WOMEN

(A Catholic Christian Minority Institution, Affiliated to Acharya Nagarjuna University)

Approved by AICTE, New Delhi, Recognised by - UGC (2F) New Delhi.)

Amaravathi Road, Gorantla, GUNTUR - 522 034. (A.P.)



## GRIEVANCE REDRESSAL CELL POLICY

### OBJECTIVES:

- To encourage the stakeholders to express their grievances/problems freely and frankly without any fear and to get effective solution with an impartial and fair approach
- To develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

### PROCEDURE:

- Grievance Redressal Cell is functional with the principal as the head and two faculty members as coordinators. It addresses the sensitive areas that need patient listening, understanding, care, and of course Redressal in the form of needy action.
- Students submit their grievances to the principal which are forwarded to the Grievance Redressal Cell members.
- The members will meet when needed and take appropriate measures/solutions to the grievances and address to them.
- All students in our college have access to the Grievance Redressal Cell to voice their concerns about academic matters, financial matters, health services, the library, and other central services.
- This cell's nature is highly confidential.



*Swarthi*  
PRINCIPAL  
St. Ann's College for Women  
GORANTLA, GUNTUR-522 034



# ST. ANN'S COLLEGE FOR WOMEN

(A Catholic Christian Minority Institution, Affiliated to Acharya Nagarjuna University)

Approved by AICTE, New Delhi, Recognised by - UGC (2F) New Delhi.)

Amaravathi Road, Gorantla, GUNTUR - 522 034. (A.P.)



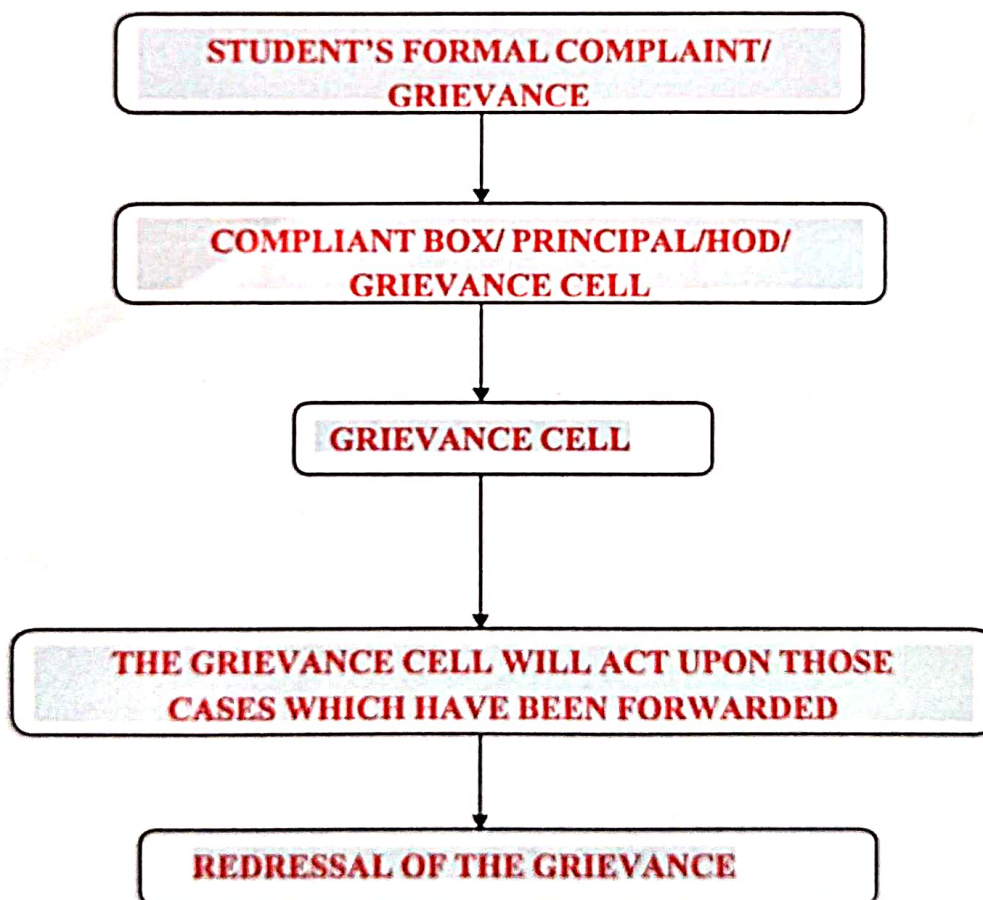
All complaints are first addressed by Grievance Committee whose composition is as follows:

1. The principal of the college- Chairperson
2. Two senior faculty members nominated by the Principal of the College.

## Functions:

1. To attend the complaints made by any student offline/online
2. To give solutions by judging the merits and demerits.
3. Redressal of student's grievances to solve their academic & administrative problems
4. To coordinate between students and departments to redress the grievances
5. To guide ways and means to the students to redress their problems.

## Students Grievance Redressal Mechanism



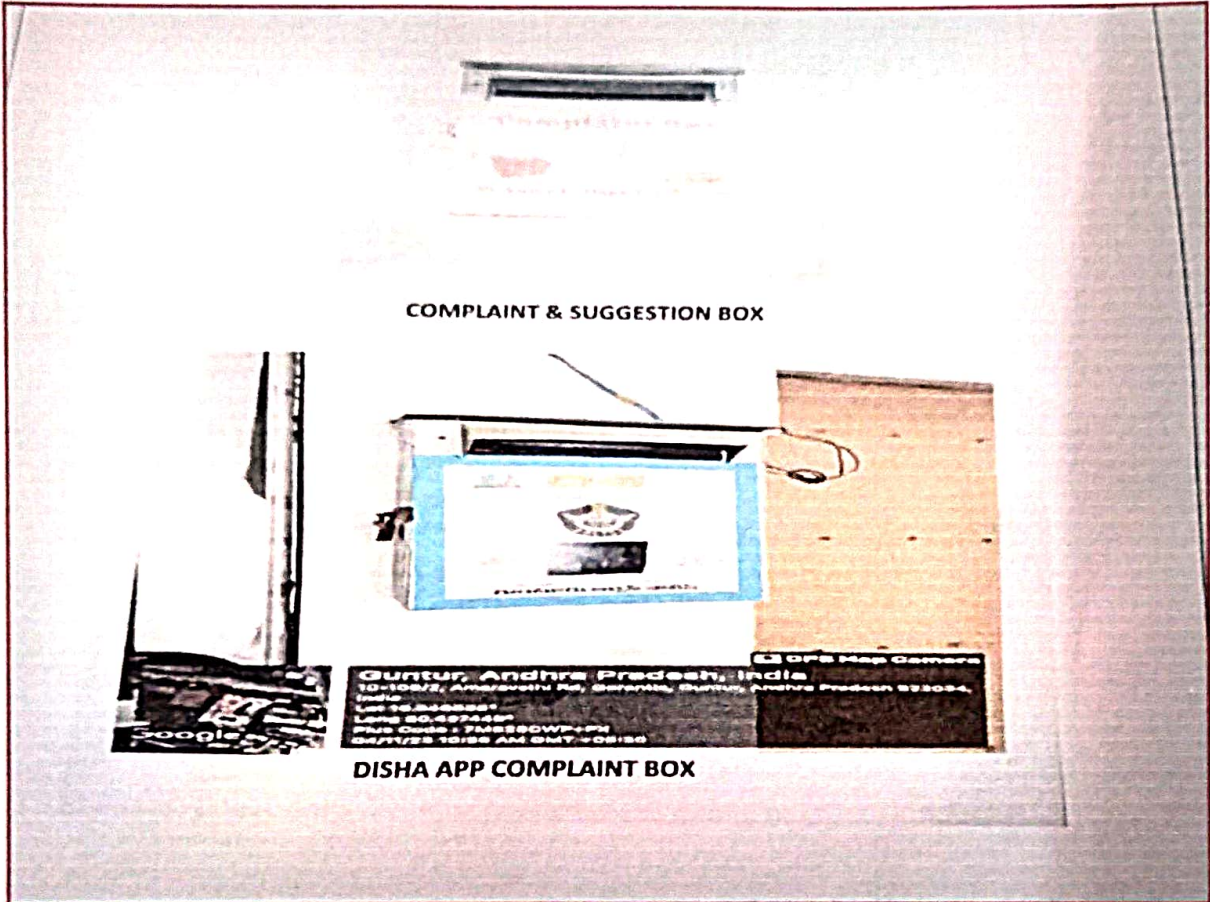
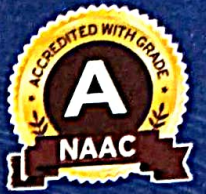
*search by*  
PRINCIPAL  
St. Ann's College for Women  
GORANTLA, GUNTUR-522 034



# ST. ANN'S COLLEGE FOR WOMEN

(A Catholic Christian Minority Institution, Affiliated to Acharya Nagarjuna University  
Approved by AICTE, New Delhi, Recognised by - UGC (2F) New Delhi.)

Amaravathi Road, Gorantla, GUNTUR - 522 034. (A.P.)



DISHA APP COMPLAINT BOX



*Susanna*  
PRINCIPAL

St. Ann's College for Women  
GORANTLA, GUNTUR-522 034